



HALE MAKUA HEALTH SERVICES

COMPASSION COMMITMENT COMMUNITY

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HOME HEALTH BY HALE MAKUA CELEBRATES 40 YEARS OF PROVIDING IN-HOME HEALTHCARE

KAHULUI, Hawaii, May 22, 2009 – Home Health by Hale Makua has been providing in-home healthcare services to Maui’s residents for the past four decades. Home health care agencies began under the premise of assisting residents with transitioning safely back home after their discharge from a long-term care facility. In 1968 Hale Makua Health Services saw a growing need for safe discharges for patients who came to the skilled nursing facility for short-term care, and who wanted to return home, but who but still had medical problems or chronic conditions. Initially accepting clients from the hospital and physicians increased to an overall community need for more care in peoples’ homes after being in an institution, and in some cases, to prevent going to an institution.

Home Health by Hale Makua’s license number three reflects the longevity of the program, being the third home health care agency in the State of Hawaii, with St. Francis and Straub Hospital being numbers one and two respectively. The program has always been Medicare Certified and State Licensed, and in 1997 it became CHAP accredited by the Community Health Accreditation Program. We have continued to be accredited ever since.

Home Health by Hale Makua provides personalized treatment for medical conditions provided in the comfort of the client’s own home. Those qualifying for services are functionally or medically homebound, in need of intermittent skilled nursing or therapy services, and have a Hawaii physician overseeing their care. Services include skilled nursing care, assessment and interventions, disease management, infusion therapy, terminal care, case management, skilled, physical and occupational therapy, speech pathology, and more.

The program has had numerous accomplishments in terms of quality and outcomes, and has received national recognition for excellent client outcomes and management. Home Health by Hale Makua is ranked in the top 8% in the nation for keeping clients well enough so that a return to the hospital is not needed. Most recently the Home Health Staff was presented with the Striving for Excellence Award from Mountain-Pacific Quality Health, the Medicare Quality Improvement Organization (QIO) for the State of Hawaii. The award was received for Home Health by Hale Makua’s efforts in consistently maintaining a low acute care re-hospitalization rate for our home care clients. The agency had a very low rate when compared to other state

agencies and the national rate. The QIO and all state home health agencies have made this a focus for quality improvement for the last several years.

Home Health by Hale Makua admits about 720 patients a year and has 85-100 patients on service on any given day. The Program also manages 24 foster family clients and assists the Maui PACE program with its home care needs.

Hale Makua Health Services, a private, non-profit 501(c)3 corporation established in 1946, is committed to the mission of providing excellence in healthcare in our home and yours. Hale Makua Health Services has two Hale Makua long-term care locations: one in Wailuku caring for 124 residents and the other in Kahului with a capacity of up to 254 residents. Other programs include Home Health by Hale Makua, which provides post-acute care and social work services to homebound clients of all ages and adult foster family care management, Rehab by Hale Makua, and the Hawaii's only Program of All-inclusive Care for the Elderly, Maui PACE. For additional information, please visit www.HaleMakua.org.

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