

The newsletter for supporters of Hale Makua Health Services

TOP STORIES

### Top 10 Achievements

Checkout our greatest accomplishments and highlights from last year.

page 2

### Impact Report

See how gifts increased capacity, improved care and developed our workforce throughout 2018.

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### 2018 List of Donors

We are grateful to those whose support makes our continuum of healthcare services possible.

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## Your gifts made a difference in 2018

With your help, last year, Hale Makua Health Services made strides in:

- Increasing the capacity of our home health and rehab programs
- Developing our local workforce
- Providing Hale Makua nursing home residents with physicians that can provide better continuity of care
- Planning for the future needs of Maui residents

In 2018, Home Health by Hale Makua, which provides skilled nursing and therapy services to home-bound individuals, cared for 595 individuals in the comfort of their own homes. An increase of 27% over the number of individuals served by Home Health in 2017.

Rehab by Hale Makua, which provides in-patient and out-patient occupational, physical and speech therapies at Hale Makua Kahului and Wailuku, helped 509 individuals recover from surgery, injury or illness in 2018. With the goal of helping individuals safely return back home, Rehab helped 48% more individuals than in the prior year.

Further developing Maui's local nursing workforce, aiming to eliminate the need for traveler nurses, we built upon the Nurse Aide Training Program that was started in 2017. We created a Nurse Aide Apprenticeship program to provide on the



Pictured from left, Norman Kang has been a resident since 2018, Sally Opoan joined us 2015, followed by Hisako Sano in 2016, and Johnny Aningat has resided at Hale Makua since 2007

job training for newly hired Nurse Aides, and partnered with the University of Hawaii Maui College to provide education and clinical training for those individuals who may not want or be able to complete the schooling needed to become a Registered Nurse (RN) by developing a Licensed Practical Nurse (LPN) Pathway.

Recently graduated LPNs who are employed by Hale Makua will automatically be enrolled in our LPN Residency program to help in the transition of putting learned skills into practice. Most recently, we added a Nurse Residency program to help prepare new graduates and less experienced RNs to become independent practicing nurses.

A partnership was also established with Maui Medical Group to create a physician group that provides an admitting and attending physician for Hale Makua nursing home residents who do not have one, with the goal of eliminating the need to contract every six months with a new locum physician from the mainland. These local physicians provide better continuity of care for residents.

In looking towards the future and planning for Maui's growing senior population, we are grateful to Maui County for supporting our plans to expand services by approving a resolution to lease Hale Makua a portion of the Kahului Community Center land adjacent to Hale Makua Kahului



**1** **People cared for:**  
**595** Home Health clients  
**509** Rehab patients  
**323** Nursing home residents  
**75** Adult Day Health participants  
**22** Care Home residents

**2** Honored long-time supporters:  
**Maui Jim**  
 with our Ho'oilina (legacy) Award and former Board Director  
**Mitch Mitchell**

**3** **Total value of community benefit:**  
**\$2.2 million**  
 \$1.59 million shortfall from government reimbursement  
 \$601,141 in uncompensated care

**4** Partnership formed with **Maui Medical Group** to provide an admitting and attending physician for those nursing home residents without one.

**5** Selected as a benefitting charity of  
**Sentry Tournament of Champions**  
 with over \$1 million in funds received since 2002.

**6** **Home Health by Hale Makua celebrated 50 years**  
 of providing skilled nursing and therapy care in the comfort of homes of Maui residents.

**7** Worked with County of Maui Mayor, County Council and officials on a **Resolution to lease 4.57 acres of the Kahului Community Center**, adjacent to Hale Makua Kahului, to create a new state-of-the-art rehabilitation and senior living facilities, health care services, and senior oriented recreational opportunities.

**8** **Jobs filled by Maui residents:**  
**462**

**9** **Developed the local workforce:**  
**6** RN Residents in training  
**10** LPN Pathway students graduated in partnership with UHMC  
**11** Nurse Aides completed training

**10** **Total dollars raised:**  
**\$1.7 million**  
**661** donors  
**1,209** gifts

## Providing Physicians for Residents Who Don't Have One



Grants totaling \$215,000 from the County of Maui, plus unrestricted gifts from individual donors, helped provide doctors for Hale Makua nursing home residents who don't have one.

Over the course of a year, 302 individuals were admitted from the community or from Maui Memorial Medical Center to Hale Makua by the doctors, and 874 individuals were attended to at Hale Makua by the physician. A total of 1,481 physician visits were provided.

## Growing Our Local Nursing Workforce

Over \$30,000 in grants and donations from the HMSA Foundation, the State of Hawaii, The Hilton and Maria Acacio Unemori Fund, and the Walter & Cathy Scott Memorial Fund helped develop our nursing workforce in order to employ locally grown talent. In 2018, Hale Makua needed to contract up to 27 nurses who came from mainland agencies to cover our Licensed Practical Nurse (LPN) and Registered Nurse (RN) needs.

By graduating 10 LPN Pathway students in December 2018, of which 9 were offered employment and will participate in our LPN Residency program, and launching our own RN Residency program, the number of travel nurses contracted by the organization has been reduced to nine as of March 31, 2019.



Shelley Cisneros, LPN, is a recent LPN Pathway graduate who was hired by Hale Makua. She's pictured here taking the vitals of Hale Makua resident Phillip Gragas.

## Giving the Gift of Time



In 2018, volunteers transported residents to their rooms for exercise approximately 4,335 times, served over 13,800 beverages during social hour, and led 240 games of bingo.

Last year, 90 volunteers contributed 4,611 hours assisting with fundraising events, clerical work, and spending time with residents talking story, playing games and going on outings.



## Providing Scholarships for Adult Day Health Participants

The May Templeton Hopper Fund of the Hawaii Community Foundation and the Harry and Jeanette Weinberg Foundation donated a combined \$39,800 to provide financial assistance to 15 Adult Day Health by Hale Makua clients.

These scholarships provided an additional 500 client days. 100% of tuition recipients reviewed remained stable or improved in nutrition and social engagement, and 86% of scholarship recipients reviewed remained stable or improved in fall prevention and functional mobility (one client fell at home and was not seriously injured).



Adult Day Health client and scholarship recipient, Barbara Bagio, is pictured here receiving physician-ordered physical therapy with James Rylak, PT.

## Helping to Decrease Infections



The Roy H. & Lorraine M. Okumura Foundation donated \$12,000 for food services capital or operational needs. The funds were used to purchase six hydration stations, one for each neighborhood on the Kahului campus, with the goal of ensuring that residents stay hydrated, thereby reducing the occurrence of urinary tract infections.

Each hydration station is equipped with a five gallon insulated cooler and 50 quart insulated ice chest, large enough so it does not require refilling throughout the day. These hydration stations are essential in providing drinking water to all residents in Kahului campus.

## Caring for Individuals Who are Under or Uninsured

A \$400,000 grant from the State of Hawaii for provided care and services for 76 individuals whose insurance did not cover the full cost of care or who have no insurance.

A total of 765 days of skilled services were provided. If these residents stayed the same amount of time in the hospital, the cost avoidance for the hospital would be about \$1.1475 million



Hale Makua Health Services is grateful for the support of friends, family, staff, government, foundations, and businesses through generous gifts. Every attempt has been made to ensure the accuracy of this listing. Please let us know of any error with your name listing by calling (808) 873-6632.

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## Gifts in Honor of

Mitch Mitchell  
Meg Obenauf  
Rose Sniffen

## Planned Gifts

A thoughtful gift and estate plan can help satisfy personal financial-planning needs and allow you to maintain control of your assets, while providing Hale Makua Health Services with important long-term support. There are many easy ways you can accomplish your financial and philanthropic goals through effective gift planning.

Please contact the Development Office at (808) 871-9218 with questions or to learn more about how gift planning can benefit you and Hale Makua Health Services. Your inquiry is always confidential.

If your plans already include a gift to Hale Makua Health Services, please let us know. Our goal is to implement your philanthropic intentions and celebrate your participation in the vision of Hale Makua.

## Nondiscrimination Policy

Hale Makua Health Services does not discriminate on the basis of race, color, national origin, sex, age, or disability or other grounds protected under state and/or federal law.

If you believe that Hale Makua has discriminated in some way, you can file a grievance with Hale Makua's Chief Human Resources & Compliance Officer/Civil Rights Coordinator, 472 Kaulana Street, Kahului, HI 96732, Direct: (808) 871-9220, Speech-to-Speech Line: (877) 447-8711, TTY: (877) 447-5990.

PAKDAAR: Nu saritaem ti Illocano, ti serbisyo para ti baddang ti lengguahe nga awanan bayadna, ket sidadaan para kenyanam. Awagan ti 1-888-808-9008, PIN Code: 1332528.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-888-808-9008, PIN Code: 1332528.

## Development Office Contacts

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Coordinator,  
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Kano Medeiros  
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**HALE MAKUA HEALTH SERVICES**

COMPASSION COMMITMENT COMMUNITY

472 Kaulana Street  
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## OUR MISSION

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## OUR PROGRAMS



## INCREASE THE IMPACT OF YOUR GIFT

Thanks to the Maui Hotel & Lodging Association a percentage of your donation in the enclosed envelope will be matched. Your gift directly impacts the lives of the over 1,500 frail elders and disabled individuals that Hale Makua serves each year. Because of individuals like you, Maui's kupuna are able to receive compassionate care and health services.

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